

February 24, 2012

To Whom It May Concern:

This letter is to confirm that Seguriad Y Proteccion De Centro America S.A. is authorized to sell, install, and service Verint products.

Seguriad Y Proteccion De Centro America S.A. is a Key Integrator of Verint and has experience with Verint products and services.

Please do not hesitate to contact me directly if you require any additional information.

Sincerely,

SUSAN

Susan Sheehan
Channel Manager
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